



**NHS**

South Central  
Ambulance Service  
NHS Foundation Trust

# SCAS Winter Planning 2023-2024





**NHS**

South Central  
Ambulance Service  
NHS Foundation Trust

# Risk Items on the Risk Registers: -



**National Risk Register since 2020:** *“Beast from the East- 2018”*  
*“Hundreds of cars stranded including on the A31- Hampshire”.*

## Risk Register Outcome

- **TVLRF: R091-Low** temperatures & heavy snow. **[Very High]**
- **HIOWLRF:R091: [Very High]**



**NHS**

South Central  
Ambulance Service  
NHS Foundation Trust

# SCAS 23/24

- Trained DEFRA Water and Flood Incident Managers x5- for flood response/planning requirements.
- Operational and Strategic plan reviewed and updated.
- All staff communications via Everbridge (Severe Weather).
- Daily Met Office Weather Warnings via RSO Team.
- Mobile Command Support Team (4x4 Capable).
- Represented in LRF Executive Winter Planning Groups
- 25 x new 4x4 vehicles (TL, RSO and Spare's.)
- Estates assurance and BC plans tested.





**NHS**

South Central  
Ambulance Service  
NHS Foundation Trust

# SCAS 23/24

- Increasing access to appropriate care pathways –SCAS Apps, MiDOS (pulls from the National Directory of Services) via ePR/iPad devices.
- Increased capacity for Hear and Treat (Control room)-recruiting above the planned requirements for CSD.
- Resourcing SCAS Paramedics/SP's into EOC, International recruitment ongoing (Australia).
- External GP's into IUC CAS to support CAT 3's and ED validation (Demand Management)
- We have undertaken a Winter Forecast for both demand and capacity

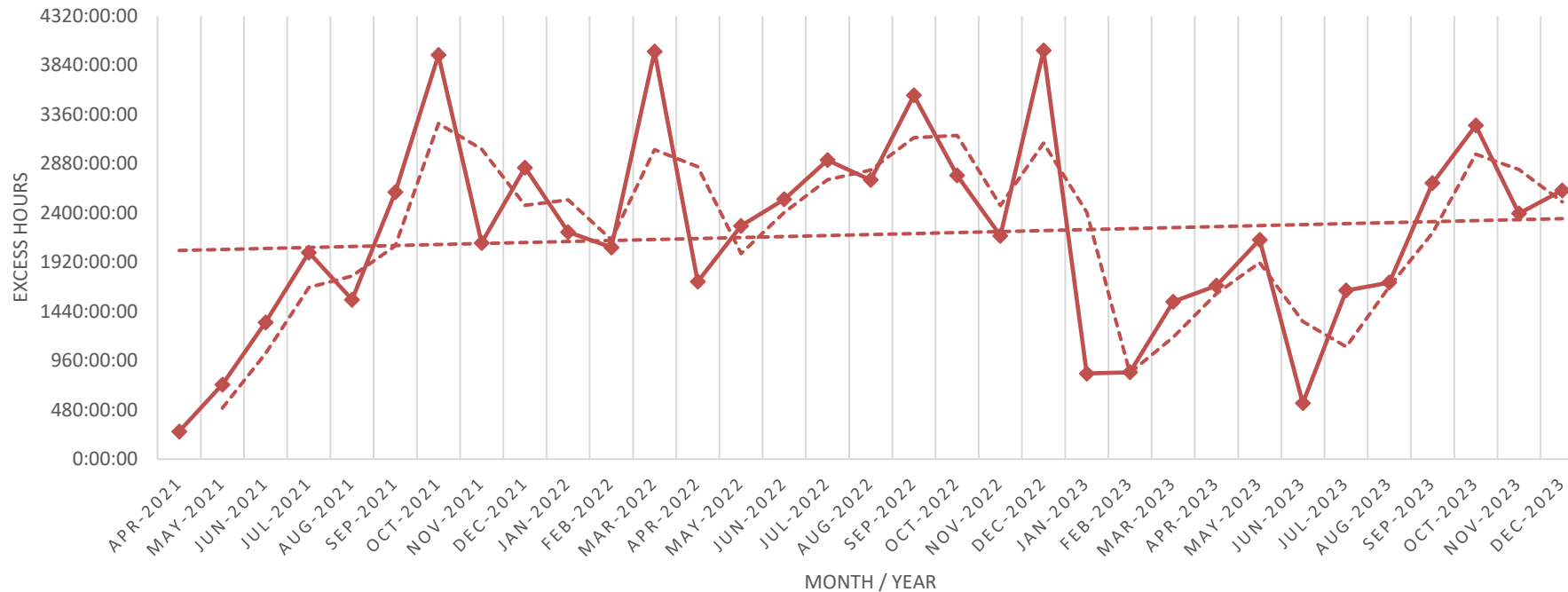


**NHS**

**South Central  
Ambulance Service**  
NHS Foundation Trust

# SCAS Challenges Handover Delays

QA HANDOVER EXCESSES





**NHS**

South Central  
Ambulance Service  
NHS Foundation Trust

# SCAS Challenges Handover Delays

- HALOs routinely deployed to Hospitals in line with pressure levels including REAP, OPEL and Enhanced Patient Safety Procedure (EPSP).
- HALOs role is to monitor pressures and escalate these to the hospital team, SCAS control and Tactical Commanders.
- Consideration to undertake immediate handover (within 30 minutes) and rapid release which is communicated via Everbridge.
- Also deployed in the PTS network to attend bed meetings and plan transport requirements.



**NHS**

South Central  
Ambulance Service  
NHS Foundation Trust

# Power Outages

- SCAS Task Group established to identify areas of risk across the trust including generator capability, bunkered fuel, critical sites.
- Monthly update meetings reviewing the current risks across the trust to mitigate potential risks.
- Participation in planned Power Outage exercises- Exercise Mighty Oak.



**NHS**

South Central  
Ambulance Service  
NHS Foundation Trust

# Flood Risk

- Exercise Blue Nimbus to test the flood response across the Thames Valley and Hampshire in October 2023 (Strategic and Tactical)
- Met office warnings to provide SCAS with early outlook of flood risk including EA flood warnings.





**NHS**

**South Central  
Ambulance Service**  
NHS Foundation Trust

# Plans



**23/24**

- Reflects changes to NHS structure, guidance and legislation.
- Flexibility
- Assurance to partners.
- Scalable
- Considerations including use of other emergency services, voluntary agencies to support.
- Demand Modelling
- Staff Forecasting
- Increase use of technology to warn and inform staff.
- Appropriate Care Pathways



**WINTER RESILIENCE  
OPERATIONAL PLAN  
2022/2023**



To be read in conjunction with SCAS Strategic Winter Capacity Plan

South Central Ambulance Service NHS Foundation Trust  
Unit 7 & 8, Talisman Business Centre, Talisman Road,  
Bicester, Oxfordshire, OX26 6HR

OFFICIAL

1

**WINTER RESILIENCE  
WINTER CAPACITY STRATEGY  
2022/2023**



South Central Ambulance Service NHS Foundation Trust  
Unit 7 & 8, Talisman Business Centre, Talisman Road,  
Bicester, Oxfordshire, OX26 6HR

OFFICIAL

1



**NHS**

South Central  
Ambulance Service  
NHS Foundation Trust



# Industrial Action

- Continuation of potential Industrial Action from other health providers.
  - BMA



**NHS**

**South Central  
Ambulance Service**  
NHS Foundation Trust

Thank you